

# Manager

When we pay to dine out, have a drink in a bar, stay in a hotel or visit a nightclub we expect good service, food and drink. So, what's the 'wow factor' that makes us return to our favourite venue?

This is down to the staff, inspired and directed by their supervisor or manager.

## Opportunities

Almost every organisation in the hospitality sector employs supervisors and team leaders. With experience you could progress to more senior management positions, or move into a different type of business to gain more responsibility or a higher salary. Starting salaries for supervisors and team leaders are normally up to £15,000 and rising to £25,000 with experience. Highly experienced supervisors and team leaders can earn £30,000 or above, although this can vary.

The starting salary for a hotel manager can range between £20,000 and £35,000, with experience this can rise to between £40,000 and £50,000. A highly experienced hotel manager can earn up to £60,000.



## Requirements

You don't usually need particular qualifications. Employers may ask for a good standard of overall education, but your leadership skills, organisational ability and experience are generally more important. You would usually work shifts including evenings and weekends. Essential skills include the ability to motivate people, good spoken and written communication skills, a responsible attitude, good 'relationship-building skills', the ability to plan and prioritise your own work and that of others, calmness under pressure, decision-making ability, accuracy with record keeping and IT skills.

## Apprenticeships



**Hospitality Supervisor Apprenticeship**



**Hospitality Manager Apprenticeship**



**Retail Team Leader Apprenticeship**

**Career Progression**

**Team Leader Apprentice**

**Supervisor**

**Head of Department**

**Operations Manager**

**General Manager**